## **Quick Help and Tips**





What should I do if I have a snowy picture (or a blue or black screen) on TV1?

Check to make sure your TV is set to the correct input. Refer to the "How to Watch TV on TV1" section in this guide for the correct input.

Why doesn't my PIP button You can only view Picture-In-Picture when in seem to work?

What should I do if my remote control doesn't seem to operate my satellite receiver?

Single Mode. Press the MODE button on the front of your receiver so that the Single Mode light is on, then use the blue PICTURE-IN-PICTURE buttons as desired

. Try pressing the SAT Mode button. . Check to make sure you are using the correct remote (TV1 or TV2) for the desired location.

· Your remote control batteries may need to be replaced (alkaline batteries are recommended).

. Check the remote address (see User's Guide).

What would affect my satellite signal?

. Look for obstructions in front of your satellite dish such as new tree or plant growth.

. If you are still experiencing signal interruptions. contact Technical Assistance. Press the SYSTEM INFO button on the front of your receiver and call the Technical Assistance phone number shown on the screen



What are the benefits of my satellite receiver being connected to a telephone line?

Keeping your phone line connected to the receiver enables you to take advantage of interactive TV services. Customer Support, or Caller ID. It will also allow you to use your remote control to order Pay-Per-View events or movies. And, you will not be charged a Programming Access Fee.



What would cause programs to disappear from My Recordings?

The oldest, unprotected recordings will be replaced with new recordings when there is no more room on the receiver. To avoid losing a recorded event, use the Protect option when you set up the recording or when you select it from the My Recordings screen.



Tip: To ensure your receiver has the latest program guide information and the latest software updates, press the POWER button on both remote controls to turn your receiver off when not in use.



Tip: To watch the same program on both TV1 and TV2, place your receiver in Single Mode. To watch different programs on TV1 and TV2, place your receiver in Dual Mode. Use the MODE button on the front panel of the receiver to toggle between Dual and Single mode.



Tip: Some receiver problems can be resolved by pressing and holding the POWER button on the front of the receiver until the front panel lights go out and come back on. After releasing the POWER button, the receiver should return to normal operation within a few minutes.

### **Enhance Your TV Experience**

Tune to DISH Network **FYI Channel 101** 



dishnetwork.com Press DISH button and select Service



See the User's Guide

## Using the Recover Button

Use the Recover button to get back to watching satellite programming if you accidentally change channels or inputs on your TV



Press and hold the RECOVER button until all mode buttons

light up.



If you see this System Information screen, proceed to step 4. Otherwise, continue to step 3.



Press the RECOVER button again & wait until the mode lights stop flashing. If you see the System Information screen, go to step 4. If not, repeat this step until you do.



Press the SELECT button (to choose Done).

## QUICK REFERENCE GUIDE

### Two-TV DVR Satellite Receiver

guide in your main TV viewing area

Look inside for important tips to operate your satellite receiver





327

328

320

319

322

321

332

#### Channel Directory

Note: All programming subject to change without notice. Go to dishnetwork.com for a current directory.

A&E	118 •••	Fox Reality	190 •	ShopNBC	228 • • •
ABC Family	180 •••	Fox Soccer	149 •	Sí TV	159
AMC	130	Free Speech TV	9415	SOAPnet	188
America's Preview Channel	221 •••	Fuse	158 • •	SPEED	150 ••
Angel One	262 ••••	FX◀	137	Spike TV	168 • • •
Animal Planet	184 • • •	G4	191 ••	Style	115 •
BBC America	135	Galavisión	833	TBN	260 • • • •
Beauty & Fashion Channel	225	GoITV	407 •	TBS ◀	139 •••
BET	124	Golf Channel, The	401 •	TeleFutura (East) <sup>2</sup>	830 ••
Biography Channel, The	119 • •	Great American Country (GAC)	167 • •	TeleFutura (West) <sup>2</sup>	831
Bloomberg Television	203 • •	GSN	116 • •	Tennis Channel, The	400 •
Boomerang ◀	175 • •	Hallmark Channel	185 • •	The Movie Channel (West) ◀	329 •
Bravo	129	Hallmark Movie Channel	187 •	The Movie Channel xtra (West) ◀	330 •
BYUTV	9403 • • • •	Healthy Living Channel	223 •••	TLC	183 •••
Cartoon Network ◀	176	HGTV	112 • • •	TNT ◀	138 •••
CCTV-91	265 • • • •	History Channel, The	120 • • •	Toon Disney ◀	174 • •
CCTV-E&F1	884 • • • •	History International	121 •	Travel Channel	215 •••
CMT	166 •••	HITN	843 •••	Turner Classic Movies	132
CNBC	208 • • •	HorseRacing TV	404 • • •	Turner South <sup>3</sup>	437
CNBC World	207 •	HSN	222 • • • •	TVG	405 • • •
CNN	200 •••	iDrive TV	217 • • •	TV Guide Channel	102 • • •
CNN Headline News	202 • • • •	Independent Film Channel (IFC)	131 • •	TV Land	106 • • • •
CoLours TV	9407 • • • •	International Music Feed	157 • •	TV Outlet Mall	219 • • •
Comedy Central	107 •••	iShop	229 • • •	University of California TV	9412 • • •
Court TV	204 • • •	Jewelry Television	227 • • •	University of Washington TV	9404 • • •
C-SPAN	210 • • • •	KBS World <sup>1</sup>	704 • • •	Univision (East)	827 • •
C-SPAN2	212 • • • •	Kid Tunes (Audio only)	976 •	Univision (West)	828 • •
CSTV	152 • • •	Lifetime	108 • • •	USA Network	105
Discovery Channel	182 • • •	Lifetime Movie Network	109 •	VH1	162 • • •
Discovery Health	189 ••	Linkmedia	9410 •••	VH1 Classic	163 •
Discovery Home	194 •	Men's Channel, The	218 • • •	WE: Women's Entertainment	128
Discovery Kids	179 • •	Military Channel	195	Weather Channel. The	214 • • • •
Discovery Times	192 • •	MSNBC	209 • •	WGN	239 • •
Disney Channel (East)	172	MTV	160 •••		200
Disney Channel (West)	173 •••	MTV2	161 •••	ADDITIONAL CHANNELS	
DIY	111 • •	mun2	838 •	Audio Music Channels	923-981
Documentary Channel	197 •••	NASA	213 • • • •	DISH Network Pay-Per-View	455-539
E! Entertainment Television	114 •••	National Geographic Channel	186 •	Local Channels	8000-9318
Encore (West) ◀	341	NFL Network	154	Regional Sports Networks	409-438
Encore Action	343	Nickelodeon Games & Sports	177 • •	SIRIUS Music Channels	6001-6116
Encore Drama	345	Nickelodeon/Nick at Nite (East)	170 • • • •	Olivioo music oriannels	0001-0110
Encore Love	346 •	Nickelodeon/Nick at Nite (West)	171 • • • •		
Encore Mystery	344	Nicktoons Network	178 • •		
Encore Wam	347 •	NOGGIN/The N	169		
Encore Westerns	342	Northern Arizona University	9411 •••		
ESPN	140 •••	Outdoor Channel, The	153 • •		
ESPN2	144	Oxygen	127		
ESPN Classic	143	PAX TV	181		
ESPNEWS	142	QVC	226 • • • •		
ESPNU	148	Research TV			
EWTN ◀	261 • • • •	Research 1V Resort & Residence Channel			
	113 • • •	RESORT & RESIDENCE Channel	9409 • • •	<ul> <li>DishFAMILY Entertainment Page</li> </ul>	ckage
Fine Living	110 • • •		122 •••	AMERICA'S TOP 60 Entertain	ment Package
Food Network		SCI FI Channel		AMERICA'S TOP 120 Entertain	-
FOX News Channel	205 • • •	Snop at Home	224 • • • •	- AWERICA'S TOP 160 Entertai	ппиент Раскаде
FOX Movie Channel FOX News Channel  4 FREE Spanish audio feed, Audio disponi		Science Channel, The Shop at Home	193 • • • • • • • • • • • • • • • • • • •	AMERICA'S TOP 180 Entertain	inment Packag

1 = Available at no cost to all DBH Network customers. CCTV channels require DBH 500, DBH 1000 or SuperDBH antenna. KBS World requires SuperDBH antenna pointed at 121\* orbital location and subscript to qualifying programming. Additional less may apply for existing UBH betwork customers to upgrade their dish antenna. 2 = Tell-Futura Tests is a valiable to subscriber in the Eastern and Central time zones. Tell-Futura West is a realizable to subscriber in the Mountain and Pacific time zones. 3 = Available in Central, Remeasse and sections N. Cardina.

#### Movie Packages

movie i donages					
НВО		Starz (East) ◀	350	SHOWTIME UNLIMITED	
HBO (East) ◀	300	Starz (West) ◀	351	FLIX	
HBO (West) ◀	303	Starz Cinema (East) ◀	353	The Movie Channel (East) ◀	
HBO2 (East) ◀	301	Starz Cinema (West) ◀	354	The Movie Channel xtra (East) ◀	
HBO2 (West) ◀	304	Starz Kids & Family ◀	356	Showtime Too ◀	
HBO Comedy ◀	307	Starz Edge ◀	352	Showtime (East) ◀	
HBO Family ◀	305			Showtime (West) ◀	
HBO Latino	309	CINEMAX		Showtime Beyond ◀	
HBO Signature ◀	302	5StarMAX ◀	314	Showtime Extreme ◀	
HBO HD**	9456	ActionMAX ◀	313	Showtime Showcase ◀	
		Cinemax (East) ◀	310	Sundance Channel	
STARZ!		Cinemax (West) ◀	311	Showtime HD**	
Starz InBlack ◀	355	MoreMAX ◀	312	4 FREE Spanish audio feed available, Audio di	
Encore (East) ◀	340			**Requires HD television and receiver.	

9460

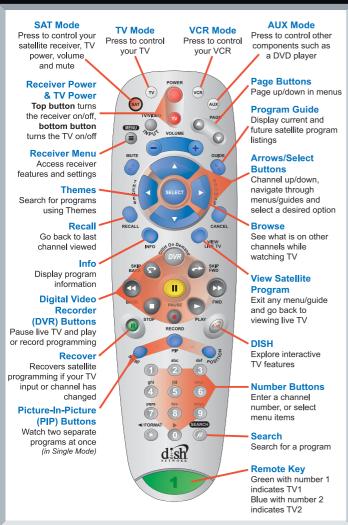
feed available. Audio disponible en español on and receiver.

## Features of Your Remote Control



To use the features described in this section, make sure you are in SAT mode by pressing the SAT Mode button

Note: To control a TV, VCR, or other available component, the remote must be programmed. See the User's Guide for details.



Device Codes:						
TV:	VCR:	AUX:				
	My remote is programmed in Limited Mode (check box):					

Tip: Using the Limited Mode option helps prevent you from accidentally tuning to a TV or VCR channel (or input) that does not display satellite TV programming.

### How to Watch TV on TV1



TV1 viewing location is identified with a green key on your remote and the green TV1 logo on the TV screen





To watch satellite TV or if you lose video:

Set TV to

Set VCR to

(Channel/Input)

## Watching Your Satellite Programs

To operate your satellite receiver vou must be in SAT mode by pressing the SAT Mode button



Turns the Satellite Receiver On or Off

> Turns the TV On or Off

## Easy Ways to Find a Program



Channel Up/Down one program at a time

Select a program from the Program



Find and play a recorded



Enter a channel number from the **Channel Directory** 

# Digital Video Recorder

